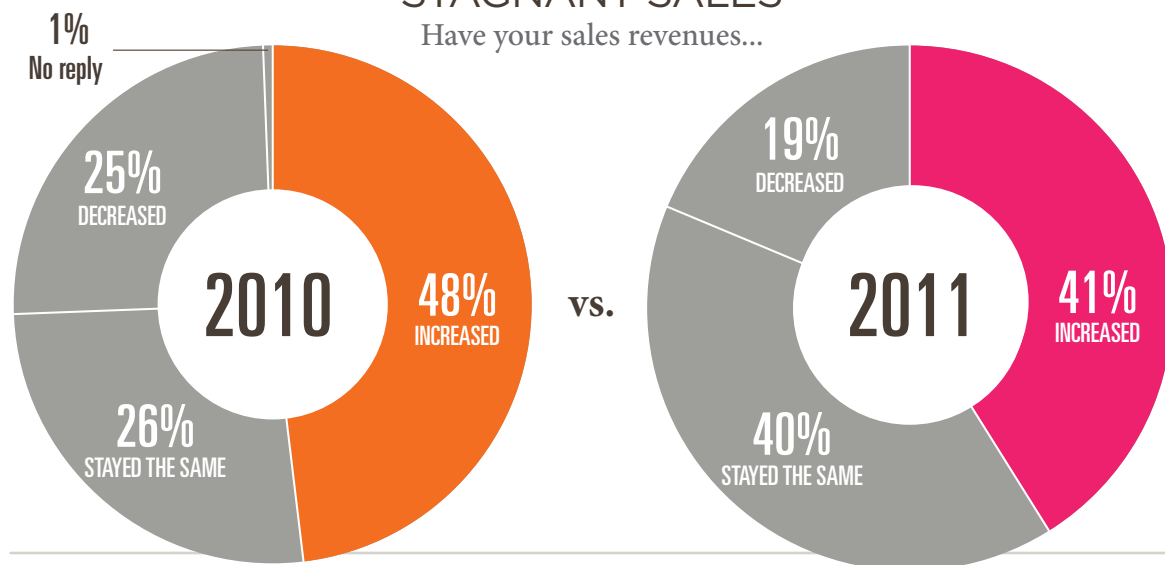


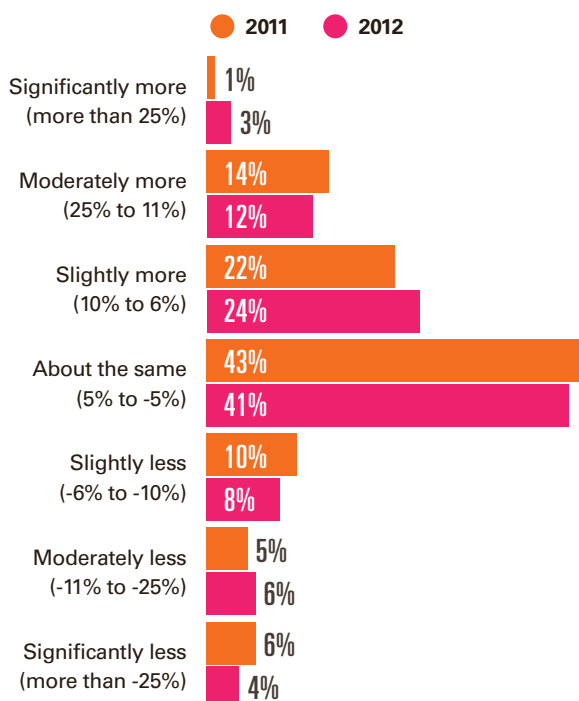
## STAGNANT SALES

Have your sales revenues...



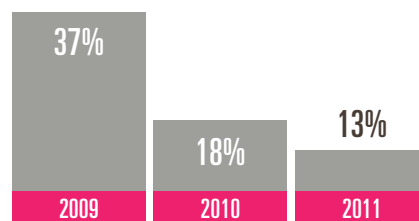
## BUDGETS STABILIZE

How does your incentive travel budget compare to the previous year's?

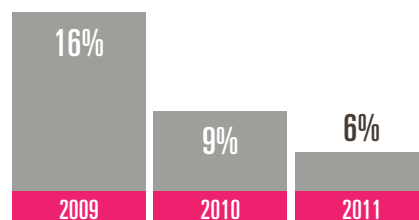


## FEWER CANCELLATIONS

Did your company cancel any of this year's group incentive travel programs?



Did your company cancel any of this year's group incentive merchandise programs?



## BUT ... STILL A SLUGGISH ECONOMY

For what reasons was your 2011 group incentive travel budget reduced?

**91%**  
The economy

**46%**  
Weak sales